By conforming to these standards when considering a laptop to install Vertek's Datapack software on, you ensure the best experience operating our hardware:

- ✓ Operating System: Windows 10 (up to version 22H2) and 11 (up to 23H2), 32 and 64 Bit. (Note: Windows "S" mode is not supported)
- Memory/RAM: At least 8GB of RAM if the machine is a dedicated machine (16GB or more preferred if the laptop is used for other functions)
- ✓ Storage: At least 256GB SSD, with at least 5GB or free space (non SSD systems supported, but may be slow and have unpredictable results)
- Processor: Intel Core i5 8th Gen or greater processor (ARM based processors not supported, AMD processors should work but are not officially supported)
- ✓ External Connectivity: 1 dedicated USB 3.0 port for data pack connection (datapack connection to the laptop via an external USB hub is not supported)

Misc:

- It's recommended to have access to a computer administrator account for setup and troubleshooting
- Tablet PC's should work, but are not officially supported (our software is not touch screen optimized)
- It's recommended to disable the "sleep" and "hibernate" functions of the laptop during a test, to reduce the chance of a test interruption
- It's recommended that all of the Operating Systems Windows Updates have been applied and are current